

The art of the perfect comeback

Never be lost for words again – how to react to professional and personal insults

Why this is a must

You respond quickly and effectively to any attack or objection, ready with the right answer at all times.

You won't ever be lost for words again.

Who benefits

Employees and executives from all divisions who want to be more quick-witted in their responses.



Training course content

- Learn techniques that will work against any attack, mastering the full range from charming reply to perfect comeback
- Be confident and poised, with body language that exudes serenity even in heated situations
- Build rapport, master any situation and control the emotional side
- Internalise audacity, and see how effective you can be without losing control
- React appropriately to difficult situations and stay in control
- See for yourself that it can be fun to always have an answer up your sleeve
- Learn how to say “no” without feeling guilty

Training methods

- Learn new techniques in a fun way, by using our HPS response cards, and find your favourite
- Stand your ground in a range of realistic pressure situations
- Change roles and try out the role of the attacker, experiencing for yourself just how effective learned techniques can be
- Up to 16 video-taped practice runs per participant
- Stress-free video analysis using special video technology (every participant receives their personal SD card)
- Constructive and meaningful multi-component feedback

Keyfacts

2 days of intensive training with up to six participants

Day 1: 9:00 – 19:30

Day 2: 8:30 – 17:00

For Individuals

You can find our public dates for the training on our website: www.hps-training.com/trainings

For Teams

In-house seminars are the best value for groups of 5 or more.



a confidential environment



tailor-made solutions



learning partnerships



teambuilding effects



your ideal date & location



real individualisation