

## The art of the perfect comeback

*Never be lost for words again – how to react to professional and personal insults*

### Why this is a must

You respond quickly and effectively to any attack or objection, ready with the right answer at all times.

You won't ever be lost for words again.

### Who benefits

Employees and executives from all divisions who want to be more quick-witted in their responses.



## Training course contents

- Learn techniques that will work against any attack, mastering the full range from charming reply to perfect comeback
- Be confident and poised, with body language that exudes serenity even in heated situations
- Build rapport, master any situation and control the emotional side
- Internalise audacity, and see how effective you can be without losing control
- React appropriately to difficult situations and stay in control
- See for yourself that it can be fun to always have an answer up your sleeve
- Learn how to say “no” without feeling guilty

## Training methods

- Learn new techniques in a fun way, by using our HPS response cards, and find your favourite
- Stand your ground in a range of realistic pressure situations
- Change roles and try out the role of the attacker, experiencing for yourself just how effective learned techniques can be
- Up to 16 video-taped practice runs per participant
- Stress-free video analysis using special video technology (every participant receives their personal SD card)
- Constructive and meaningful multi-component feedback

## For individuals

Would you like to participate in a public training? Please contact us:

HPS Austria Headoffice

+43 1 522 40 50-0

[headoffice@hps-training.com](mailto:headoffice@hps-training.com)

HPS Germany

+49 6 190 99 28 50

[germany@hps-training.de](mailto:germany@hps-training.de)

## For Teams

In-house seminars are the best value for groups of 5 or more.



a confidential environment



tailor-made solutions



learning partnerships



teambuilding effects



your ideal date & location



real individualisation